### NONPROFITS NEED SUPPORT



The average nonprofit reports spending only 8.7% of its total budget on overhead.



Compared to the 20% average traditionally spent by companies to build a strong infrastructure.



## SKILLED VOLUNTEERS CAN HELP

Skilled volunteers can fill those gaps and help strengthen organizations in the short- and long-term.

The value of skilled volunteer support for general operations, technology and professional services can be 500% greater than the value of other forms of volunteering2

92% of nonprofits report not having enough pro bono resources1

1"Nonprofit Survey: Leveraging Pro Bono Resources", FTI Consulting and the Taproot Foundation, 2011. 2 U.S. Bureau of Labor Statistics and 2012 Volunteerism ROI Tracker Analysis, True Impact, 2012.



### WHAT IS PRO BONO?

Services donated by professionals to organizations working for the public good.

# VOLUNTEER ENGAGEMENT SPECTRUM

EXTRA HANDS		INFRASTRUCTURE LEADERSHIP	EAND
TRADITIONAL VOLUNTEERING	SKILLS-BASED VOLUNTEERING		
	GENERAL SKILLS	BOARD SERVICE	PRO BONO EXPERTISE
<ul> <li>Playground clean-up</li> <li>Soup kitchen</li> <li>Food pantry</li> </ul>	<ul> <li>Tutoring</li> <li>Literacy programs</li> <li>Science fair judge</li> </ul>	<ul> <li>Board placement</li> <li>Board member training</li> </ul>	<ul> <li>IT assistance</li> <li>Collateral design</li> <li>HR consulting</li> </ul>



Source: Taproot Foundation, 2006

### 8 MODELS



#### LOANED EMPLOYEE

An employee is granted a sanctioned and compensated leave of absence to pursue a pro bono project.



#### FUNCTIONAL COACHING AND MENTORING

Employees match up with their nonprofit peers, form a relationship, and share functional expertise.



#### MARATHON

A company pools human capital resources on a pro bono project within a short, predetermined timeframe (usually 12-24 hours) to deliver a mass volume of deliverables.



#### STANDARDIZED TEAM PROJECTS

Individuals are placed on teams, each with specific roles and responsibilities. Each project is scoped and structured around a standard deliverable based on the needs of the nonprofit partners.



#### OPEN-ENDED OUTSOURCING

A company makes its services available to a specific number of nonprofit organizations on an ongoing, as needed basis.



### SECTOR-WIDE SOLUTIONS

A company creates a deliverable pro bono that can be applicable to all nonprofits across the sector.



#### GENERAL CONTRACTING

An entity coordinates and oversees internal and external resources, promoting cross-sector collaboration to address a specific social problem.



#### **SIGNATURE ISSUE**

The combination of formal pro bono work with additional corporate assets for the purpose of leveraging significant internal resources against a specific social issue.

### **BENEFITS OF PRO BONO**

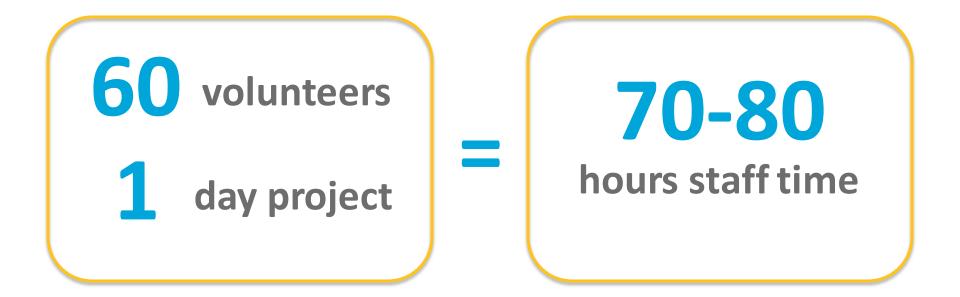
Build reputation.	Corporate citizenship is the <b>top driver</b> of reputation
<b>V</b> Gain market insights	<b>84%</b> of projects resulted in new business due to new relationships or exposure
Attract, engage and retain talent.	<b>80%</b> of managers say pro bono can enhance recruitment of new hires



### **BENEFITS OF PRO BONO**

	<b>Kickstart innovation</b>	<b>1/3</b> of US CEOs site product/service innovation as a priority in 2014
<b>ک</b>	Develop leaders.	90% HR execs agree that pro bono can develop leadership skills
	Maximize value.	<ul> <li>\$120/hr for Pro Bono</li> <li>vs.</li> <li>\$19.21/hr for Traditional</li> <li>Volunteering</li> </ul>

### PRO BONO TAKES TIME TO MANAGE





## DESIGNING A PROGRAM THAT'S RIGHT FOR YOU

### TAPROOT'S APPROACH TO PROGRAM DESIGN RESPONDS TO YOUR SPECIFIC CONTEXT AND NEEDS





## HELPING YOU IDENTIFY LONG-TERM GOALS

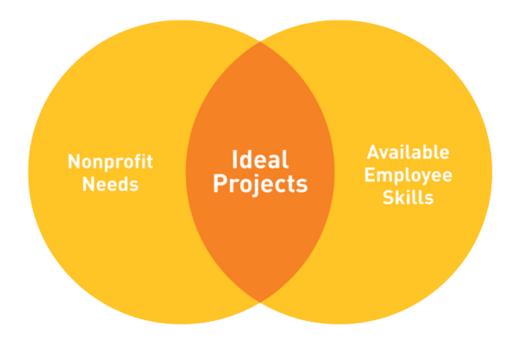
DESIGN A PROGRAM THAT'S ALIGNED WITH YOUR GOALS FOR THE COMMUNITY, YOUR BUSINESS, AND YOUR EMPLOYEES.

- □ What **business objectives** will the program help you accomplish?
- □ What **social impact** do you want the program to have?
- □ What are your plans for scaling this program?



### MATCHING EXPERTISE WITH NONPROFIT NEEDS

WHERE CAN YOUR COMPANY MAKE THE BIGGEST IMPACT?





### DISCUSSION

Which goals, criteria, resources and limitations do *you* need to think about to decide which program type is best for you?

- What kind of **impact** do I want to have? On what organizations?
- What **types of employee skills** can I tap?
- **How many employees** do I want to engage? For how long?
- How much **bandwidth** do I have **to run a program**? How much **budget**?
- How much does this program need to align with other initiatives?
- What other corporate assets (in-kind or financial contributions) can I leverage to support a program?
- What policies and procedures can I adopt (PTO, recognition programs) to support pro bono or skills-based volunteering?
- What existing resources can you leverage to share information and raise awareness for my program? (Examples: intranet, HR brochures, company newsletter, etc.)