Corporate Volunteering In The Digital Age:

Microsoft's MySkills4Afrika

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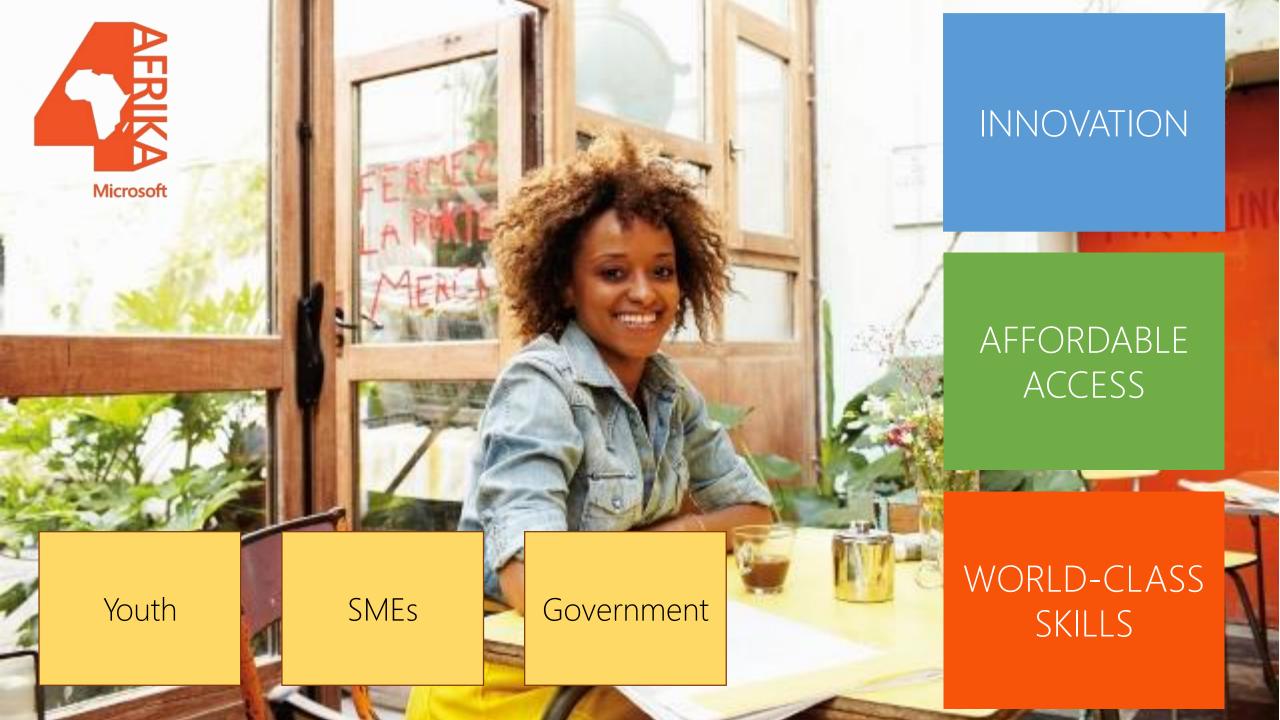




# Our mission

Empower every person and every organization on the planet to achieve more





# World-Class Skills



### 4Afrika Academy

### Internships & AppFactory

School of Government MySkills 4Afrika



MySkills4Afrika Program Objectives Transfer relevant skills and perspectives to enable Africans to grow, innovate and compete globally

Promote global leadership and skills development amongst Microsoft employees around the world

Promote deeper understanding of African and emerging markets throughout the company

# MySkills4Afrika To-Date

Launched Dec 2013

> 200 in-country volunteers

180 virtual volunteers

150+ organizations supported -mawingu.

# MySkills4Afrika Impact

88% believe their experience will change the way they work in the future

96% witness positive development in their leadership skills & competencies

89% of host organisations confirmed that they received a sustainable difference to their business

72% of host organisations felt they would not have been able to achieve the same impact without MS4A program



#### Projects

All Recommended Invited

**Project Type** 

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#### Search for...

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### Projects - InCountry&Virtual (1)

New to Old 💙



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		MySkills4Afrika 🏚		
Q Search		Public Group 🗸 Joined	Admin Admin Admin Admin	
GROUPS		MySkills4Afrika is for ALL MS employees interested in volunteering their time,		
MySkills4Afrika		talent and expertise towards the work we are doing in Africa.		
Middle-East And Africa	8	CONVERSATIONS INFO FILES 25+ NOTES 3	<b>Q</b> Search this group	
Microsoft 4Afrika				
4Afrika Interns 2014		🖵 Update 🗧 Poll 🖤 Praise 📹 Announcement		
Office Mix	20+	Winnie Karanu (Announcement)	INFO	
Microsoft Elite	20+	August 21 at 8:07pm	MySkills4Afrika is an emplo volunteer program, design	
MSI Leader Forum	20+	MySkills4Afrika Call for Applications!!!	enable ALL Microsoft empl technical and non-technica contribute to improving Af competitiveness. It enables	
Photo Tips	20+	Dear All,		
Connectivity Team	5		employees to contribute th	
Groove	20+	We have just posted 15 new exciting opportunities on the MySkills4Afrika Volunteer Manager that need to be matched by end of next week, <b>28th August 2015</b> . For you to apply, please sign up and	talent, expertise and energy mentoring, coaching and t	
4Afrika Jo'burg Microsoft Int	1	update your profile on the tool, if you havent already. We will be posting new opportunities every week so please keep checking the tool moving forward.	developers, partners, gover leaders, SMEs and recent g	
Yammer Power User Training	20+	week so please keep checking the tool moving forward.		
MEA Extended Leadership Te		Microsoft	PINNED	
Africans at Microsoft	20+	MySkills4Afrika Volunteer Program		
MEA FTE	14		MySkills4Afrika Po Published Decem	
/ammer 101	20+	Enhance capabilities in African businesses and accelerate your		
GSSD: Cybersecurity Policy	20+	career and personal growth. Apply now  →	HySkills4Afrika Co	
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MEA EDU IMPACT	20+	Like · Reply · Share · More	Published June 18	
Lutz Ziob Microsoft	¢*	MySkills4Afrika	MySkills4Afrika A	
			Published June 18	

# MySkills4Afrika Goal Setting and Reflection Guide Virtual Volunteering

Goal setting and reflection is an important part the MySkills4Afrika experience. It will help you be more successful, better retain the memories and things you learned, and, by sharing it with the MySkills4Afrika team, can be used to empower those who follow in your footsteps.

There are two components to your goal setting and reflection:

1. Pre-engagement goal-setting conversation with your manage (page 2)	To be completed 1 week prior to engagement start.	Submit to <u>contactMS4A@microsoft.com</u> with subject: MS4A Virtual Goal Setting – Your Alias	
2. Post-engagement reflection conversation with your manager (page 3)	To be completed within 2 weeks once your ongagement ends.	Submit to <u>contactMS4A@microsoft.com</u> with subject: MS4A Virtual Reflection – Your	
180 virtual volunteers	s interns, igera	Global volunteer articipation	

Each column represents a specific learning objective for MySkills4Afrika. After your conversation with your manager, please document your goals and submit to contactMS4A@microsoft com with notes about the conversation by adding content to these sections and questions.

"Initially, I worried about being isolated from my host organization or being undervalued. As they say, out of site out of mind. But I soon realized these worries were unfounded. I believe the Kenyan team had just as big an impact on me as I did on them. I would do it all again."

Communication is critical for

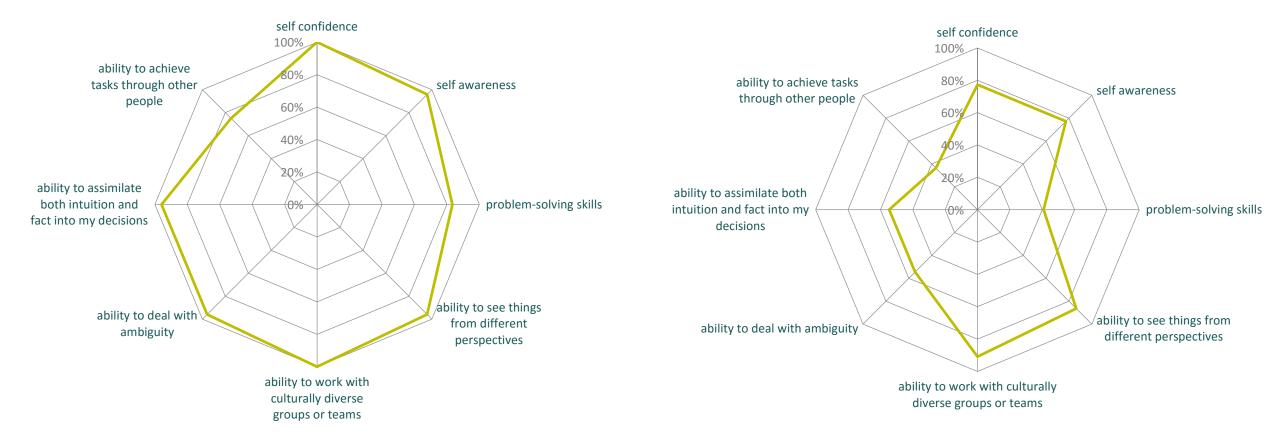
Collaboration is vital to achieve the

needs of others toward personal,

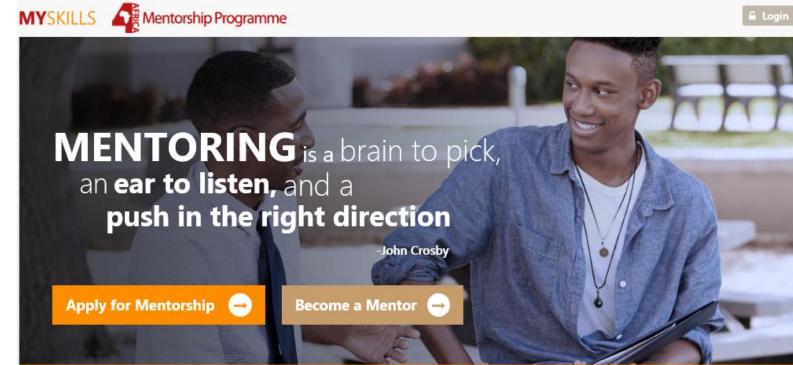
Unique challenges facing

### In-Country Volunteers

### Virtual Volunteers



### **Global Leadership Competencies**





#### Connect

MySkills4Afrika Mentor is an online community that enables ambitious youth to connect with experienced and inspiring business leaders and online resources.



#### Learn

MySkills4Afrika Mentor has been created to empower youth in their career development, in recognition that they are the driving force of social and economic growth.



#### Inspire

The portal will encourage knowledge sharing among youth and network of mentors inspiring a collaborative and innovative approach to career development.



MySkills4Afrika Mentor will connect the youth to existing Microsoft programs that will enable them to accelerate their career and business growth.

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Paul Kariuki 🕞

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About Internship Prog

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The Microsoft 4Afrika I

Program provides a work wining experience to qual in our Microsoft Africa I

#### New Mentorship Requests



#### My Mentorships



#### My Mentors



### A Few Lessons Learned ...

Business / Staff / Project Interests Aligned

Emira

Intelligent, Appropriate Use of Digital Tools

2.

3. Virtual Volunteering Works, but Differently



# Thank You

### lziob@microsoft.com

AFR