







**Recognition** The learning achieved by volunteers needs to be properly recognised and accredited when desired.

Real Value The contribution of volunteering to the economy and social cohesion & convergence should be measured and better understood.

**Regulatory Framework** Europe still requires a coordinated volunteering policy with a single contact point in the EU institutions.

**Resources** Proper funding and support should be provided.

**Refugees** Volunteers are the backbone to the support being offered to people in need, who are seeking sanctuary in Europe.