



# WELCOME TO THE VIRTUAL GLOBAL FORUM SERIES

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



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### Raise your hand

During the session, the presenters may ask participants to raise their hands to provide nonverbal feedback.



### Having Trouble with your computer's audio?

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### Questions?

Send in your questions for the presenters via the Questions tab.



# OVERVIEW OF MEETING ROOM CONTROLS

# SCHEDULE OF FORUMS



1



JULY 22<sup>ND</sup>, AT 9:00 AM ET (Recording Available)  
Volunteerism and Community Resilience –  
Locally Owned Solutions Delivering Impact

2



SEPTEMBER 9<sup>TH</sup>, AT 9:00 AM ET (Recording Available)  
Future Leadership – The Role of Youth  
Volunteers

3



SEPTEMBER 23<sup>RD</sup>, AT 9:00 AM ET  
Tolerance & Inclusion – Volunteering Enabling  
Community Cohesion & Embracing Diversity

4



OCTOBER 7<sup>TH</sup>, AT 9:00 AM ET  
Volunteering & the Digital World – Extending  
the Power of Volunteering through New Tech

5



OCTOBER 28<sup>TH</sup>, AT 9:00 AM ET  
Corporate Volunteering – Delivering Business  
Objectives through a Values Focused Mission

6



NOVEMBER 18<sup>TH</sup>, AT 9:00 AM ET  
Measurement & Impact – Providing the  
Evidence that Volunteering is Good for Society  
& Good for You

7



DECEMBER 9<sup>TH</sup>, AT 9:00 AM ET  
Volunteering 2030 – New Paradigms



# TOLERANCE & INCLUSION

VOLUNTEERING ENABLING COMMUNITY COHESION  
AND EMBRACING DIVERSITY



## MODERATOR

# Piotr Sadowski



Piotr Sadowski has been the Secretary General of Volonteuropa since 2008 – an international civil society network advocating for active citizenship and volunteering as routes to achieve more social justice. He was directly involved in the advocacy and implementation of the 2011 European Year of Volunteering. In 2017 he joined the Management Committee of Social Platform and in 2019 was elected President of the organisation. Social Platform is the largest network of civil society organisations in the European Union. Comprised of a membership united in the fight for social justice, equality between all people, inclusion, sustainability and participatory democracy in the EU and beyond. His passion for volunteering dates to his International Baccalaureate studies at UWC Atlantic College in Wales. He works internationally and is based between London, Brussels and Ibiza.





**KEY PRESENTER**  
**Chris Millora**



Chris Millora is a Filipino PhD scholar with the UNESCO Chair in Adult Literacy and Learning for Social Transformation, University of East Anglia (UK). His project is an 11-month ethnography of the learning dimension of local volunteering by 'vulnerable' youths and adults in an HIV/AIDS awareness group and informal settlers' movement in the Philippines. Chris recently worked with UN Volunteers developing a volunteer typology for the 21st century in preparation for the Global Technical Meeting 2020 on Reimagining Volunteering for the 2030 Agenda. Chris holds an MA in Lifelong Learning Policy and Management from UCL Institute of Education in London.

INTERNATIONAL  
YOUTH DAY

# TOLERANCE AND INCLUSION

Volunteering Enabling Community  
Cohesion and Embracing Diversity

Chris Millora, 23 Sept 2020

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# Introduction



The potential role(s) of volunteering in unsettling and/or counterintuitively, maintaining social inequalities



# Volunteering & Social Inclusion



## Thankful receivers

so-called marginalised and socially excluded as recipients of development

## Agile Givers

volunteers as active actors in development

**Social exclusion/inclusion as processes**



I was only a drag queen before” he continued and enumerated other jobs he did like waiting for a restaurant, selling bread in bakery, entertaining in a bar, ‘but now I’m not only a volunteer but also a HIV counsellor and peer educator’...

**Youth Volunteer in the Philippines**

# Challenging Positions of Exclusion?



- Volunteering as a way for dominantly considered as 'excluded' to **be at the centre** of their own development
- From '**passive recipients**' to '**active actors**' of help make development 'happen'



# Mutual-aid and solidarity



However, many so-called 'marginalised' communities and individuals **are already engaging** in a wealth of volunteer activities for each other and for 'others'

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## Coronavirus: How These Disabled Activists Are Taking Matters Into Their Own (Sanitized) Hands

By Matthew Green  Mar 17



*"It is such a painful experience to be left behind or disregarded," she said. "I have experienced feeling neglected by systems and society, and I don't want that to continue. If I can use my skills developing care networks to keep someone a little more safe, it was all worth it."*

## But is it a smooth, one-way transition?



//

*We have a lot of goodwill... but we still need to eat*

*- Peruvian woman  
health volunteer*

*(based on Jenkins, 2009)*



Reliance (or over-reliance) on these helping activities might place them at an even more disadvantage? Or exploit the energies of communities who are supposed be reached by these services

## Conclusion: Volunteering as participation



When seen through the lens of **community participation**, volunteering becomes less of a service delivery model and more of something that people do everyday, in their communities



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# MARAMING SALAMAT!

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VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



## PANELISTS

Dr. Sabrina Clark, Mujtaba Arshia, Raquel Rodrigues Keenan



Dr. Sabrina Clark is the Director of the Department of Veterans Affairs (VA) Voluntary Service Program. Appointed to this position in September 2013, she leads the largest integrated volunteer department in the U.S. federal government with more than 61,000 volunteers serving more 9.1 million hours annually, as well as generating approximately \$100K in gifts and donations each year to supplement the care and services of VA's approximately 9 million Veterans across the country. She holds a Bachelor's degree in Music Therapy, a Masters in Vocal Performance and a Ph.D. in Positive Neuropsychology.



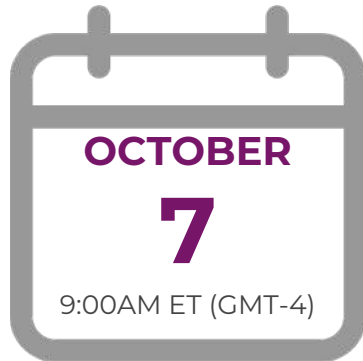
Mujtaba Arshia is an Afghan youth activist and, the founder of Afghanistan Volunteering National Organization. He aims to uphold his homeland through voluntarism and empowering the youth of his community. Arshia obtained his degree in Business administration in 2014 and served as a lecturer. He also led a project of National Endowment for Democracy in an Afghan NGO to answer the mainstream taboos of Afghanistan's community through civic engagement of youth and has worked for the US Department of State as an Economist.



Raquel Rodrigues Keenan is the Events Officer and Diversity Trainer with Volunteer Now in Northern Ireland. Her role involves recruiting, training, and managing teams of volunteers in partnership with the Northern Ireland Tourism Board. In this role she has supported large scale events such as the Giro D'Italia, Dubai Duty Free Irish Open and Culture Night Belfast. In 2019 she authored a practical toolkit on Events & Volunteering and has worked with smaller event organizers to improve the standard of volunteer-involving organizations. She is also an Investing in Volunteers Quality Assessor and a WorldHost Trainer.



# SAVE THE DATE



## Volunteering and the Digital World – Extending the Power of Volunteering through New Technologies

As technology evolves it is being harnessed to give greater access to volunteer involvement and enhance how volunteers carry out their roles. Going to the computer or phone to find out how to connect to volunteering opportunities is the norm, virtual volunteering is a growing trend. Social media creates an instant global sharing of who volunteers are and what they are doing. New technologies such as artificial intelligence will bring further change and challenge as to how these new digital opportunities can also support and develop volunteering.

# THANKS!

## SESSION RECORDING & CONTEXT PAPER

The recording of this session and the context paper will be emailed to participants shortly. They will also be available online at [www.iave.org/virtualforums2020](http://www.iave.org/virtualforums2020).

## JOIN IAVE

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