



WELCOME TO THE VIRTUAL GLOBAL FORUM SERIES

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD

Raise your hand

During the session, the presenters may ask participants to raise their hands to provide nonverbal feedback.



Having Trouble with your computer's audio?

Try accessing the audio via your phone. Select "Phone Call" option under the Audio tab. Use the dropdown to select your country (if available) and call in, using the number, access code and pin provided.



Questions?

Send in your questions for the presenters via the Questions tab.



OVERVIEW OF MEETING ROOM CONTROLS

SCHEDULE OF FORUMS



1

JULY 22ND, AT 9:00 AM ET (Recording Available)
Volunteerism and Community Resilience –
Locally Owned Solutions Delivering Impact



2

SEPTEMBER 9TH, AT 9:00 AM ET (Recording Available)
Future Leadership – The Role of Youth
Volunteers



3

SEPTEMBER 23RD, AT 9:00 AM ET (Recording Available)
Tolerance & Inclusion – Volunteering Enabling
Community Cohesion & Embracing Diversity



4

OCTOBER 7TH, AT 9:00 AM ET
Volunteering & the Digital World – Extending
the Power of Volunteering through New Tech



5

OCTOBER 28TH, AT 9:00 AM ET
Corporate Volunteering – Delivering Business
Objectives through a Values Focused Mission



6

NOVEMBER 18TH, AT 9:00 AM ET
Measurement & Impact – Providing the
Evidence that Volunteering is Good for Society
& Good for You



7

DECEMBER 9TH, AT 9:00 AM ET
Volunteering 2030 – New Paradigms

VOLUNTEERING AND THE DIGITAL WORLD

EXTENDING THE POWER OF VOLUNTEERING
THROUGH NEW TECHNOLOGIES



MODERATOR
James O'Brien



James O'Brien is Executive Coordinator of the International Forum for Volunteering in Development (Forum). A global network of organizations involved in international volunteering. Together they promote the value of volunteering for development through policy engagement, mutual learning and by sharing innovative and good practices. Prior to joining Forum, James spent a decade in various roles with Voluntary Service Overseas, most recently as Volunteering for Development Leadership Advisor. He has served as Coordinator of the Volunteer Groups Alliance and Chair of the Post-2015 Volunteering Working Group; and worked with Better Care Network and Lumos on responsible volunteering.



KEY PRESENTER

Benjamin Haas



Benjamin Haas works as a Research Associate and PhD candidate at the Institute for Sociology and Social Psychology at the University of Cologne, Germany. He holds an M.A. in Cultural Anthropology and Development Sociology from the University of Leiden/NL. Benjamin has worked in development, global education and international volunteering programs for more than ten years as a researcher, evaluator, program planner and volunteer. He is founding editor of “Voluntaris – Journal of Volunteer Services and Civic Engagement”. His regional focus is on Europe, the La Plata region (South America), Central America and West Africa. He has carried out research in Argentina, Ghana, Germany, Nicaragua and Trinidad & Tobago.



KEY PRESENTER

Tony Goodrow



Tony Goodrow is the founder and CEO of Better Impact, a software company that has been helping the nonprofit and governmental sector in over 20 countries since 2001. He has spoken at volunteer sector conferences on five continents, including IAVE conferences in Europe, Asia and Latin America, focusing on topics such as technology trends in the volunteer sector and new perspectives in data collection. He brings to this panel discussion his combined insights into present and future technology offerings and the operations of volunteer engaging organizations.



Volunteering and the Digital World

Extending the Power of Volunteering through New Technologies

Hi there, we are



Benjamin Haas, M.A.
University of Cologne, Germany
and

Tony Goodrow
Better Impact, Canada



We have worked on this paper with

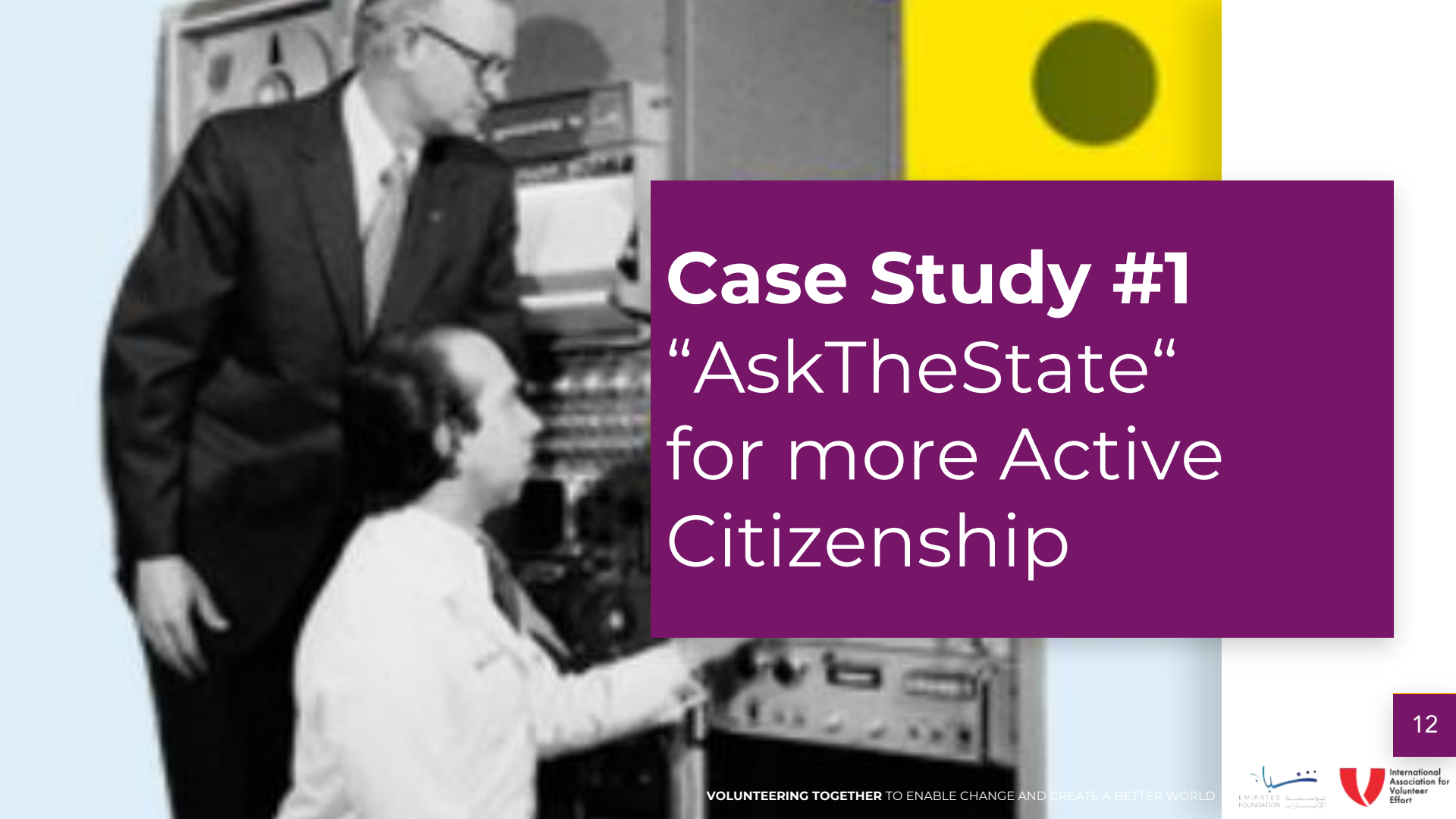


Helene Perold
Helene Perold & Associates, South Africa

A microscopic view of COVID-19 virus particles, showing their characteristic spherical shape and surface spikes, rendered in shades of purple and blue.

COVID-19, the Digital World and Volunteering

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



Case Study #1

“AskTheState”

for more Active Citizenship



Case Study 2: PARO Seal in Health Care



Broadening the Definition

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



Artificial Intelligence



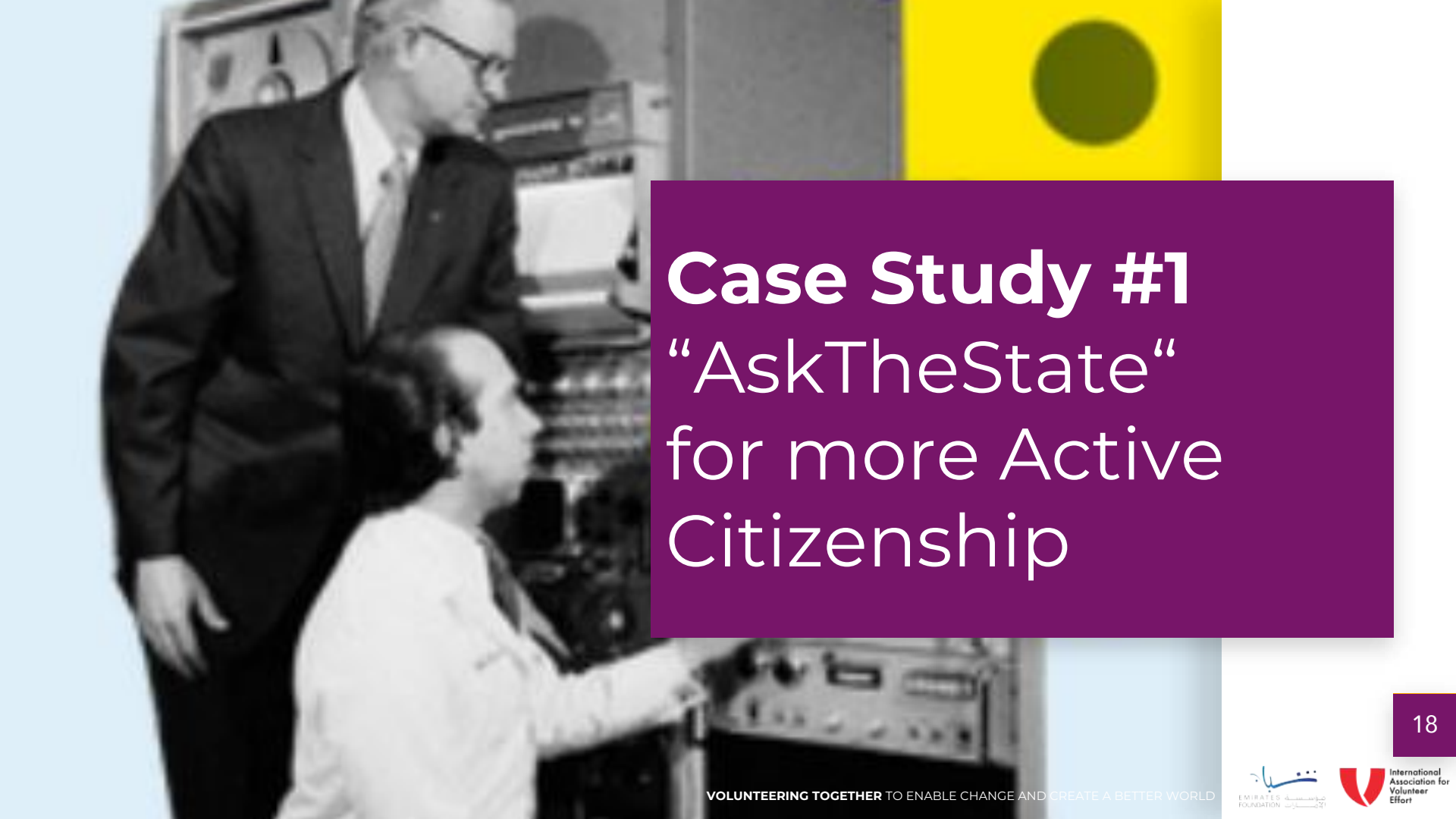
Crafting the Digital World we want to live in

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD

A microscopic view of COVID-19 virus particles, showing their characteristic spherical shape and surface spikes. The image is rendered in shades of purple and blue, with a dark purple rectangular box overlaid on the right side containing the title text.

COVID-19, the Digital World and Volunteering

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



Case Study #1


“AskTheState”

for more Active Citizenship

FragDenStaat Anfragen Kampagnen Recherchen Spenden Anmelden

Wir bringen Licht ins Dunkel der Behörden

Jede Person hat das Recht auf Informationen aus Politik und Verwaltung. FragDenStaat hilft Ihnen dabei, Ihr Recht durchzusetzen.



So funktioniert's:

- 1 Sie stellen eine Anfrage. Wir leiten diese an die zuständige Behörde weiter.
- 2 Sie erhalten eine E-Mail, sobald die Behörde auf Ihre Anfrage reagiert.
- 3 Die Antwort wird für Sie und auch für andere öffentlich einsehbar, transparent und gemeinnützig.

Anfrage erstellen Einsteiger-Guide [Sehen Sie sich ein Video an](#)

FragDenStaat

Wir bringen Licht ins Dunkel der Behörden

Jede Person hat das Recht auf Informationen aus Politik und Verwaltung. FragDenStaat hilft Ihnen dabei, Ihr Recht durchzusetzen.

So funktioniert's:

- 1 Sie stellen eine Anfrage. Wir leiten diese an die zuständige Behörde weiter.
- 2 Sie erhalten eine E-Mail, sobald die Behörde auf Ihre Anfrage reagiert.
- 3 Die Antwort wird für Sie und auch für andere öffentlich einsehbar, transparent und gemeinnützig.


Anfrage erstellen Einsteiger-Guide [Sehen Sie sich ein Video an](#)

AskTheState 

FragDenStaat Anfragen Kampagnen Recherchen Spenden Anmelden

Wir bringen Licht ins Dunkel der Behörden

Jede Person hat das Recht auf Informationen aus Politik und Verwaltung. FragDenStaat hilft Ihnen dabei, Ihr Recht durchzusetzen.



So funktioniert's:

- 1 Sie stellen eine Anfrage. Wir leiten diese an die zuständige Behörde weiter.
- 2 Sie erhalten eine E-Mail, sobald die Behörde auf Ihre Anfrage reagiert.
- 3 Die Antwort wird für Sie und auch für andere öffentlich einsehbar, transparent und gemeinnützig.

Anfrage erstellen Einsteiger-Guide [Sehen Sie sich ein Video an](#)

FragDenStaat

Wir bringen Licht ins Dunkel der Behörden

Jede Person hat das Recht auf Informationen aus Politik und Verwaltung. FragDenStaat hilft Ihnen dabei, Ihr Recht durchzusetzen.

So funktioniert's:

- 1 Sie stellen eine Anfrage. Wir leiten diese an die zuständige Behörde weiter.
- 2 Sie erhalten eine E-Mail, sobald die Behörde auf Ihre Anfrage reagiert.
- 3 Die Antwort wird für Sie und auch für andere öffentlich einsehbar, transparent und gemeinnützig.

Anfrage erstellen Einsteiger-Guide [Sehen Sie sich ein Video an](#)

Knowledge = Power



Open Knowledge = Empowerment

FragDenStaat Anfragen Kampagnen Recherchen Spenden Anmelden

Wir bringen Licht ins Dunkel der Behörden

Jede Person hat das Recht auf Informationen aus Politik und Verwaltung. FragDenStaat hilft Ihnen dabei, Ihr Recht durchzusetzen.



FragDenStaat

Wir bringen Licht ins Dunkel der Behörden

Jede Person hat das Recht auf Informationen aus Politik und Verwaltung. FragDenStaat hilft Ihnen dabei, Ihr Recht durchzusetzen.

Anfragen in der Kategorie „Finanzen“

Anfragen durchsuchen Suchen Zustand

alle Zuständigkeiten alle aktive Kampagnen Finanzen

196 Suchergebnisse

Feeds für diese Anfragen

- Foien Grundsteuer-Presskonferenz Finanzbehörde Hamburg - Hamburg
- Steuer-Nr. K11618706218 Dan-Jenssen Halle/Saale - Bund
- Grenke Bank Bank für Sozialwirtschaft AG - Bund
- Fortschrittsbericht zum Stand der Digitalisierung Bundesministerium der Finanzen - Bund
- Vorschlag von Olaf Scholz an Steven Mnuchin zu Nord Stream 2 Bundesministerium der Finanzen - Bund
- Beteiligung des Bundes an der „Germany UG“ Bundesministerium der Finanzen - Bund

Anfragen in der Kategorie „Finanzen“

Anfragen durchsuchen Suchen Zustand

alle Zuständigkeiten alle aktive Kampagnen Finanzen

196 Suchergebnisse

Feeds für diese Anfragen

- Foien Grundsteuer-Presskonferenz Finanzbehörde Hamburg - Hamburg
- Steuer-Nr. K11618706218 Dan-Jenssen Halle/Saale - Bund
- Grenke Bank Bank für Sozialwirtschaft AG - Bund
- Fortschrittsbericht zum Stand der Digitalisierung Bundesministerium der Finanzen - Bund
- Vorschlag von Olaf Scholz an Steven Mnuchin zu Nord Stream 2 Bundesministerium der Finanzen - Bund
- Beteiligung des Bundes an der „Germany UG“ Bundesministerium der Finanzen - Bund

Anfragen in der Kategorie „Finanzen“

Anfragen durchsuchen Suchen Zustand

alle Zuständigkeiten alle aktive Kampagnen Finanzen

196 Suchergebnisse

Feeds für diese Anfragen

- Foien Grundsteuer-Presskonferenz Finanzbehörde Hamburg - Hamburg
- Steuer-Nr. K11618706218 Dan-Jenssen Halle/Saale - Bund
- Grenke Bank Bank für Sozialwirtschaft AG - Bund
- Fortschrittsbericht zum Stand der Digitalisierung Bundesministerium der Finanzen - Bund
- Vorschlag von Olaf Scholz an Steven Mnuchin zu Nord Stream 2 Bundesministerium der Finanzen - Bund
- Beteiligung des Bundes an der „Germany UG“ Bundesministerium der Finanzen - Bund



Select a Ministry / Authority

Insert Information

Pre-formulated letters

Publishes Requests and Answers

AskTheState



AskTheState





Case Study 2: PARO Seal in Health Care



Broadening the Definition

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



Artificial Intelligence

The Turing Test



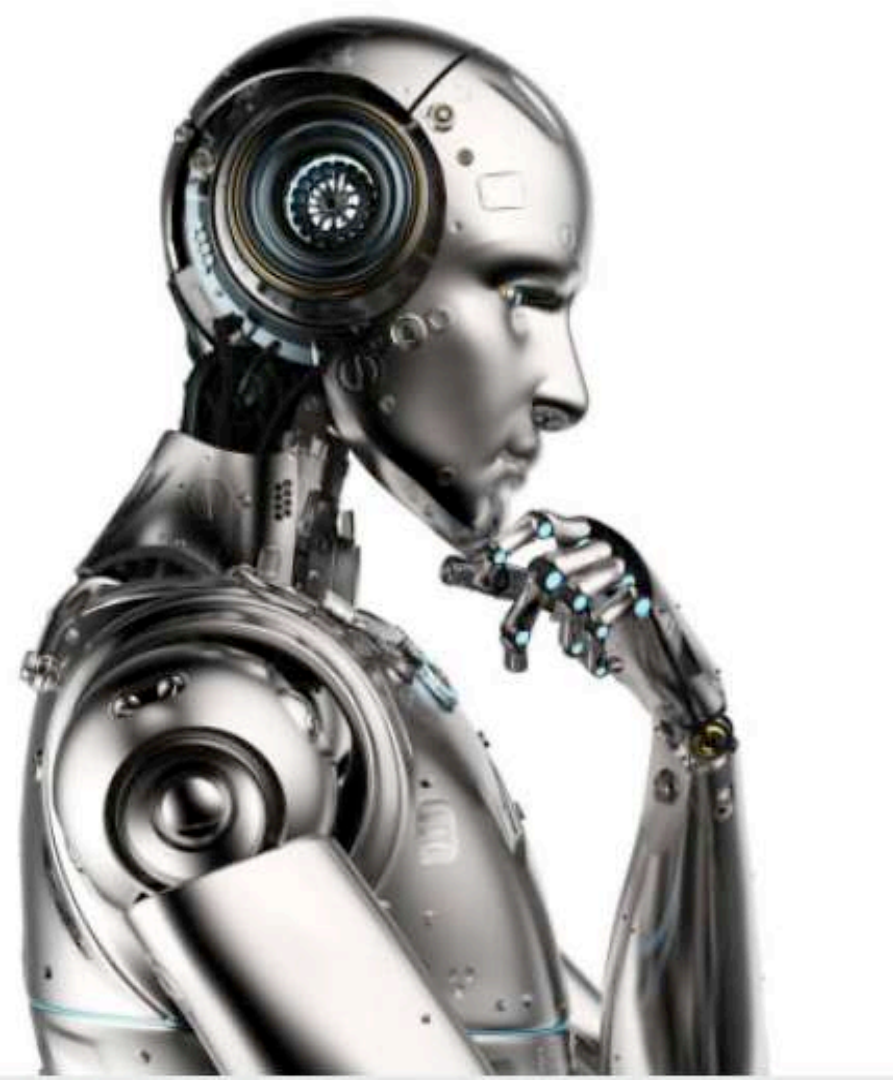
How close are we to passing the Turing Test?



Which speaker is the A.I.?

1. The caller (asking for an appointment)
2. The receiver (at the hair salon)
3. Both
4. Neither





Artificial Intelligence



Crafting the Digital World we want to live in

VOLUNTEERING TOGETHER TO ENABLE CHANGE AND CREATE A BETTER WORLD



THANKS!

Any questions?

benjamin.haas@uni-koeln.de

tony@betterimpact.com

PANELISTS

Giselle Mendez, Deedar Guerra, Padmasini Dayananda



Giselle Mendez is a Volunteer Innovator and Founder/Managing Director of The Volunteer Center of Trinidad & Tobago (VCTT). VCTT hosts a unique Caribbean-based platform which connects people to high impact custom built interventions which support the SDGs. VCTT believes in the transformational power of people, and curate an all-inclusive space for citizens to be activated and meaningfully engaged in pioneering viable solutions, in support of our Vision of 'A Volunteer In Every Home'. Their interventions include the Me to We E-Mentorship program, the Grown in East Port of Spain home & community garden initiative and the development of a regional network for volunteerism.

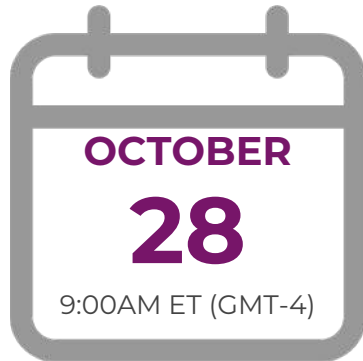


Deedar Guerra has been a volunteer since 2009, the year he founded a CBO called ADDESSO. In 2015, he began an active collaboration in the revitalization of the National Volunteering Council of Mozambique (CNV), where he serves as the Vice President. At CNV he has led the design of CNV plans and projects, as well as the coordination of their implementation at national level, ensuring the mobilization and management of volunteers. He is the mentor of the volunteer scheme in Mozambique. He has led the CNV's cooperation with foreign entities, having led its affiliation to platforms internationally.



Padmasini Dayananda is the CSR Outreach Lead for Cognizant UK and Continental Europe. Her primary focus is to bridge the opportunity gap through social digital empowerment; delivering digital education to a spectrum ranging from primary schools, youth employability initiatives and pro bono services to charities, advising them on how they can use digital capabilities to service their beneficiary better. The Social Digital Empowerment Program won the employee engagement award for social responsibility in 2019. In January 2019, Padmasini won the CSR Excellence Award UK for the impact delivered through Outreach.

SAVE THE DATE



Corporate Volunteering – Delivering Business Objectives through a Values Focused Mission

Today's business leaders see their organizations and their employees as together having a stake in the wellbeing of their communities. The focus is changing from what corporations can do for you to what they can do with you. Corporate volunteering plays a big part in this shared sense of social purpose that gives the win-win-win effect, good for business, good for employees and good for wider society.

THANKS!

SESSION RECORDING & CONTEXT PAPER

The recording of this session and the context paper will be emailed to participants shortly. They will also be available online at www.iave.org/virtualforums2020.

JOIN IAVE

Become an advocate for volunteering worldwide! Join our network of volunteer leaders at www.iave.org/join-now.



FACEBOOK.COM/IAVEOFFICIAL



@IAVE



LINKEDIN.COM/COMPANY/IAVE



@IAVEOFFICIAL